

Important Notes for Chattanooga Hotel Booking Site: Advisors you should disable your pop up blockers when you start using the housing portal. There is a window that pops up to warn you when your session is about to time out. If you click on that window you will have your time extended, and you will be able to finish your session.

Many of our school systems have blocked the Chattanooga housing emails due to the firewall permission settings. When booking your hotel rooms for state, please note that if you add the CVB domain to your list of approved email senders it can prevent many issues. The domain is @chattanoogaCVB.com and the email reservations will be sent from: [housing@chattanoogaCVB.com](mailto:housing@chattanoogaCVB.com)

Advisors may need to pass this information on to your IT departments for assistance. To receive the confirmation notices which contain a link to cancel or modify rooms you have booked you must be able to receive emails from [housing@chattanoogaCVB.com](mailto:housing@chattanoogaCVB.com)

Once housing opens, the phone number to call if you have a question about your reservation confirmation is: 800-338-3999. Please be patient and leave only one message for assistance as they will be answered in the order received. It will help if you identify in your message the school name, issue, contact phone number, and the CTSO organization you are calling about, as six Tennessee CTSO organizations will be hosting events in Chattanooga this spring.